



## STEPS *in the* DESIGN | BUILD PROCESS

### **Initial Contact:**

Over the phone, we will discuss general project information. You are encouraged to visit our project gallery and customer reviews. If your project matches the type of work we do, we will set up a meeting in your home and send you a packet of introductory information.

### **Step 1: Complimentary Consultation**

In the first meeting, we will learn about your project goals, set realistic budget expectations and review desired outcomes. We also want to provide a clear understanding of the remodeling process to ensure partnering on your project is a great fit. To maximize this opportunity and to address everyone's questions and ideas, please have all decision makers present and minimize distractions. If you decide you want J Carsten to design and estimate your project, you will sign the Design & Planning Agreement and provide the Design Fee.

### **Step 1b: Site Measurement**

We will collect photos and measurements of the project areas. Plumbing, heating, electrical, foundation and other items that may affect the project, will be investigated.

### **Step 2: Schematic Design Development**

Design concepts, ideas, budgets and timelines are explored and reviewed with the team to create a custom schematic design which includes a 3-D view of the new space. Allow 7-10 business days to complete.

### **Step 3: Design Review**

We will meet with you to review the design and the project estimates, including allowances for materials that require selection still. These are typically items like tile, plumbing fixtures, shower glass or mirrors. We include a reasonable allowance based on project and industry averages.

### **Step 4: Contract & Schedule**

After the Design Review, your Construction Contract and down payment are both collected. The Construction Contract is a detailed roadmap for your project and includes a preliminary project schedule. This agreement outlines when selections are due, work will be complete, and payments are required.

### **Step 4b: Trade Partner Visits**

We will invite our reliable trade partners into your home to investigate the space and produce precise estimates of the work needed to complete the project. Once more detailed estimates have been provided, the project proposal will be updated and reviewed with you for your approval.

### **Step 5: Selections**

A custom sheet with allowances is created to outline the recommended order for making your selections. You are introduced to design partners in tile/ flooring, cabinetry, countertops, appliances, plumbing, etc.

### **Step 6: Construction**

As construction starts, we will take great care to protect your home, your family and your pets! We recognize construction is messy and we know it can be stressful, but we also know thorough communication and regular updates can help keep us all on the same page. Your space will be cleaned up at the end of each workday. We want you to feel comfortable throughout the entire construction process.

### **Post Construction**

At J. Carsten Remodeling we pride ourselves on using quality products and materials, so you can feel confident your project will have lasting value. You have a 1-Year product and labor warranty on items purchased and installed through us. If you ever have questions or concerns, please contact us right away.

*Where attention to detail is key and personal approach is unmatched.*